

## **L.2 Employment Complaints**

- (i) Complaints by CUSU Staff, whether appointed or seconded, shall be dealt with in accordance with the CUSU's legal obligations as an employer or manager, CUSU Internal Policy on staff procedures, and the contents of individual staff members' contracts.
- (ii) The Board of Trustees and such officers as shall undertake the task of offering contracts or setting employment procedures shall ensure that the various documents governing each staff member's employment provide clear instructions for the submission and adjudication of complaints.